



# RNAO

Registered Nurses' Association of Ontario  
L'Association des infirmières et infirmiers  
autorisés de l'Ontario

Tuesday, August 20, 2019

Kathryn Nichol  
VHA Home Healthcare  
30 Soudan Ave, Suite 600  
Toronto, ON  
M4S 1V6  
knichol@vha.ca

Dear Kathryn:

The Registered Nurses' Association of Ontario (RNAO) is pleased to acknowledge the receipt of VHA Home Healthcare's final report submitted earlier this year for the BPSO Designation period of 2017-19. RNAO congratulates you on your ongoing commitment as a BPSO® Designate. Your continued support to nursing and the interprofessional team to build capacity, maximize clinical excellence through use of RNAO's Best Practice Guidelines and evaluate outcomes is commendable.

We were pleased to meet with members of your BPSO team to discuss your work of the past two years. Areas that have been identified as most impressive include: multi-pronged, creative implementation strategies; engagement of the interprofessional team and client experience associates; and sustainability strategies, such as aligning BPGs with your strategic plan, established committees and securing funding for capacity development.

The NQuIRE team acknowledges your participation and data submitted for this reporting period and we commend you on your commitment to collecting NQuIRE data for many of your BPGs. Overall the data submitted up until March 2018 was comprehensive and timely. For the next designation period, we encourage you to focus on your evaluation processes. We encourage you to proceed with the plan to update your falls program using the most recent falls BPG, for which there are updated indicators. Participation in NQuIRE demonstrates the value of evidence-based nursing practice and is having a significant impact on the BPSO Program. We look forward to your ongoing contributions; should you have any inquiries in the interim, the NQuIRE team can be reached at [nquire@rnao.ca](mailto:nquire@rnao.ca).

We recognize the commitment that has been made at all levels of the organization to advance your BPSO® Designate activities, and are aware of the positive impacts on client and provider outcomes as well as overall quality of care in your organization. We have attached the BPSO Designate Terms and Conditions document for 2019-2021. This document defines the continued requirements for



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your organization to retain its BPSO Designation. Please sign two copies, and return them for our counter signature by September 30th. We will return a copy for your files.

We look forward to our continued partnership with you as a BPSO Designate. Please extend our sincere congratulations to your team and all those involved for their outstanding work.

With warmest regards:

Heather McConnell, RN, BScN, MA(Ed)  
Associate Director, Guideline Implementation and Knowledge Transfer  
Registered Nurses' Association of Ontario

cc:

Jessica Lok, BPSO lead- [jlok@vha.ca](mailto:jlok@vha.ca)